



Configuring Email on Mobile Devices

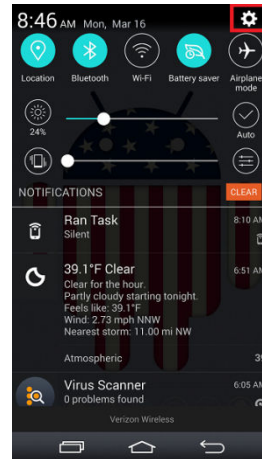
Contents

Android – IMAP.....	3
Android - POP3.....	6
iPhone – IMAP.....	9
iPhone - POP3	12

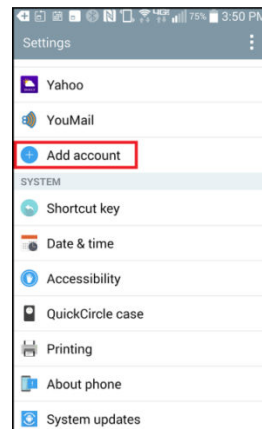
Android – IMAP

The look and feel of each Android device can be different based on your software version and wireless vendor. The sample below is one version and yours may look different, but the steps should be the same or very similar.

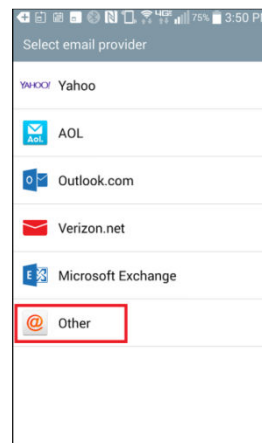
1. Navigate to **Settings**.



2. Select **Add account**

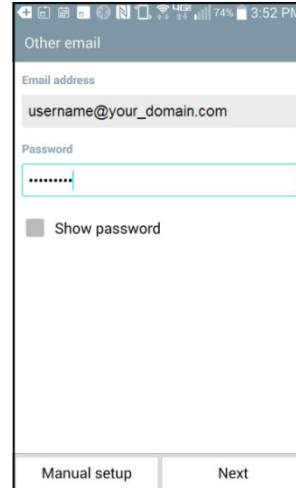


3. Select **Other** as the *mail provider*



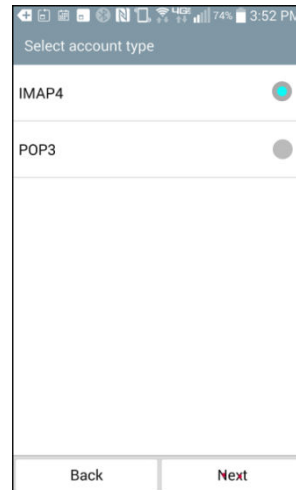
4. Enter your full email address and password

(in the image, your_domain.com is the part of your email address that follows the "@" sign)



The screenshot shows the 'Other email' setup screen. At the top, it says 'Other email'. Below that, there are two input fields: 'Email address' containing 'username@your_domain.com' and 'Password' containing a series of dots. A 'Show password' checkbox is located below the password field. At the bottom, there are two buttons: 'Manual setup' and 'Next'.

5. Select **IMAP4** and click **Next**



The screenshot shows the 'Select account type' screen. It has two options: 'IMAP4' with a blue radio button and 'POP3' with a grey radio button. At the bottom, there are two buttons: 'Back' and 'Next'.

6. Enter the following for *Incoming Server Settings*:

IMAP4 server: mail.svcable.net

(in the image, your_domain.com is the part of your email address that follows the "@" sign)

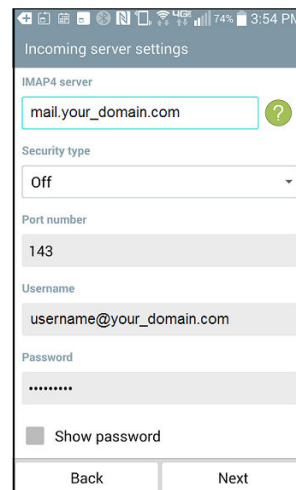
Security type: Off

Port: 143

Username: Enter your full email address

Password: Enter your password

7. Click **Next**



The screenshot shows the 'Incoming server settings' screen. It has several fields: 'IMAP4 server' with 'mail.your_domain.com' and a help icon; 'Security type' with a dropdown menu set to 'Off'; 'Port number' with '143'; 'Username' with 'username@your_domain.com'; and 'Password' with a series of dots. A 'Show password' checkbox is located below the password field. At the bottom, there are two buttons: 'Back' and 'Next'.

8. Enter the following for *Outgoing Server Settings*:

IMAP4 server: mail.svcable.net
(in the image, your_domain.com is the part of your email address that follows the "@" sign)
Security type: Off
Port: 25
Username: Enter your full email address
Password: Enter your password

9. Click **Next**

Outgoing server settings

SMTP server
mail.your_domain.com

Security type
Off

Port number
25

Require sign-in.

Username
username@your_domain.com

Password
.....

Back Next

10. Add an *Account Name*.

11. Click **Done**.

Setup completed

Your account is set up and ready to use.

Account name
Account Name

Your name
username@your_domain.com

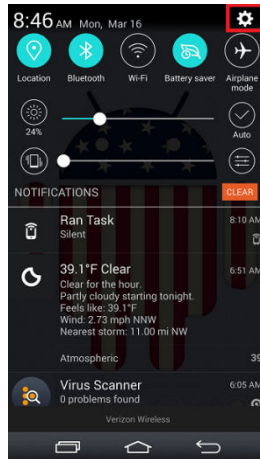
Set as default account

Add account Done

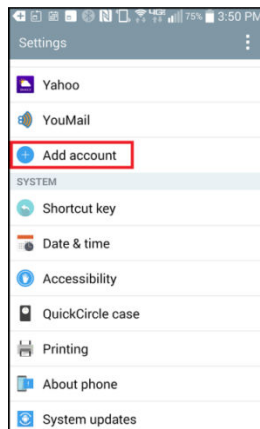
Android - POP3

The look and feel of each Android device can be different based on your software version and wireless vendor. The sample below is one version and yours may look different, but the steps should be the same or very similar.

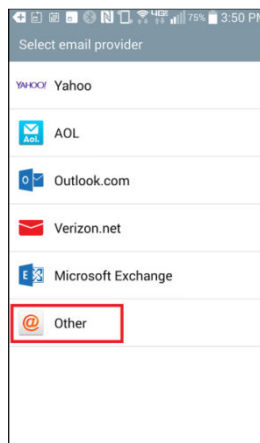
1. Navigate to **Settings**.



2. Select **Add account**

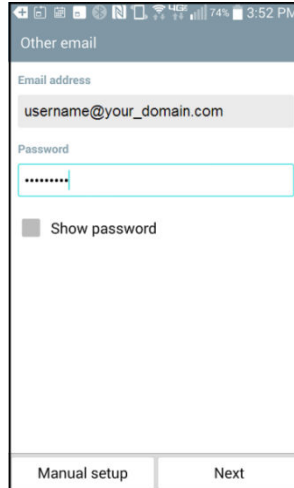


3. Select **Other** as the *mail provider*



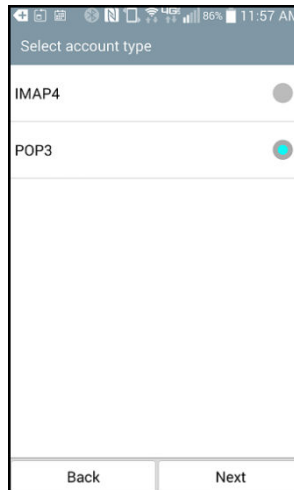
4. Enter your full email address and password

(in the image, your_domain.com is the part of your email address that follows the "@" sign)



The screenshot shows the 'Other email' setup screen. It has a title bar with the text 'Other email'. Below the title bar, there are two input fields: 'Email address' containing 'username@your_domain.com' and 'Password' containing a series of dots. Below the password field is a checkbox labeled 'Show password' which is currently unchecked. At the bottom of the screen, there are two buttons: 'Manual setup' and 'Next'.

5. Select POP3 and click **Next**.



The screenshot shows the 'Select account type' screen. It has a title bar with the text 'Select account type'. Below the title bar, there are two radio button options: 'IMAP4' and 'POP3'. The 'POP3' option is selected, indicated by a blue dot. At the bottom of the screen, there are two buttons: 'Back' and 'Next'.

6. Enter the following for *Outgoing Server Settings*:

SMTP server: mail.svcable.net

(in the image, your_domain.com is the part of your email address that follows the "@" sign)

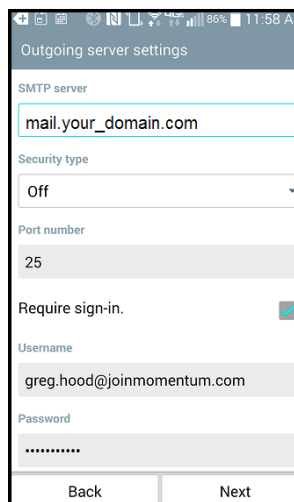
Security type: Off

Port: 25

Username: Enter your full email address

Password: Enter your password

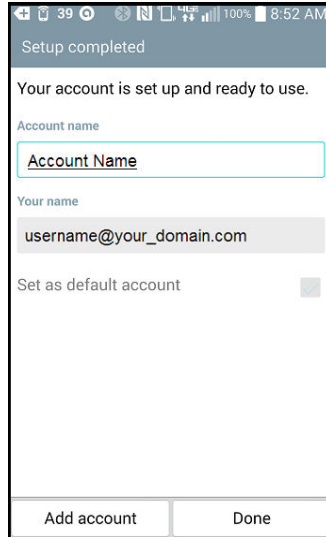
9. Click **Next**



The screenshot shows the 'Outgoing server settings' screen. It has a title bar with the text 'Outgoing server settings'. Below the title bar, there are several fields: 'SMTP server' containing 'mail.your_domain.com', 'Security type' set to 'Off', 'Port number' set to '25', a checked checkbox for 'Require sign-in.', 'Username' containing 'greg.hood@joinmomentum.com', and 'Password' containing a series of dots. At the bottom of the screen, there are two buttons: 'Back' and 'Next'.

10. Add an *Account Name*.

11. Click **Done**.



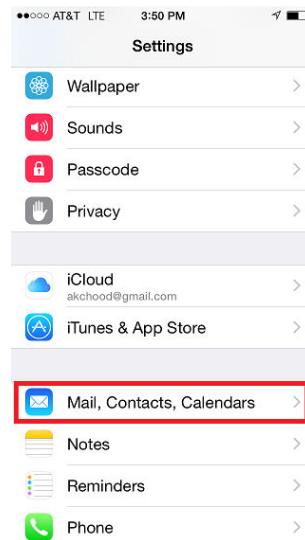
iPhone – IMAP

The look and feel of each iPhone device can be different based on your software version and wireless vendor. The sample below is one version and yours may look different, but the steps should be the same or very similar.

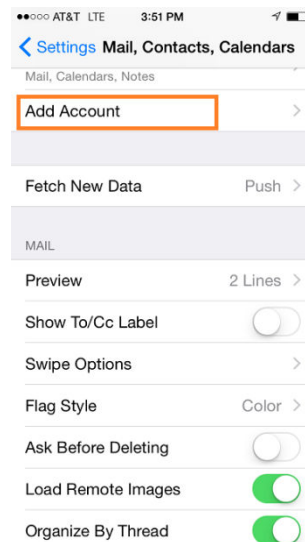
1. Local and Launch **Settings**



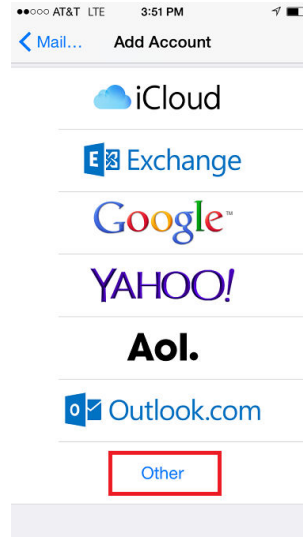
2. Select **Mail, Contacts, Calendars** from the *Settings* menu.



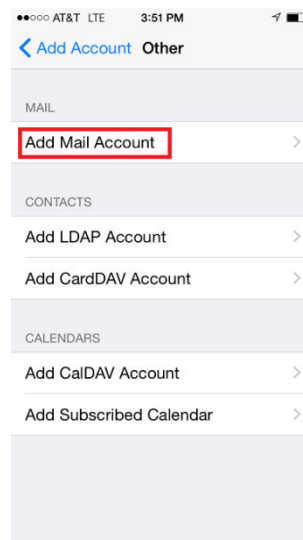
3. Select **Add Account**



4. Select **Other**

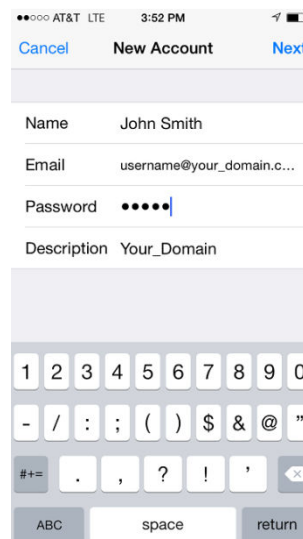


5. Select **Add Mail Account**



6. Enter Name, **Email**, **Password**, and **Description**

7. Click **Next**



8. Click **IMAP** and enter the following:

Host Name: mail.svcable.net

(in the image, your_domain.com is the part of your email address that follows the "@" sign)

Username: This is your email address

Password: This is your email password

9. For the Outgoing Mail Server – it says optional, but the following information **MUST** be entered

Host Name: mail.svcable.net

(in the image, your_domain.com is the part of your email address that follows the "@" sign)

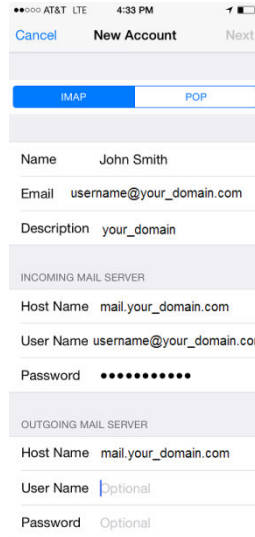
Username: This is your email address

Password: This is your email password

SSL should be disabled.

Outgoing port should be set to 587

10. Click **Save**



AT&T LTE 4:33 PM

Cancel New Account Next

IMAP POP

Name John Smith

Email username@your_domain.com

Description your_domain

INCOMING MAIL SERVER

Host Name mail.your_domain.com

User Name username@your_domain.com

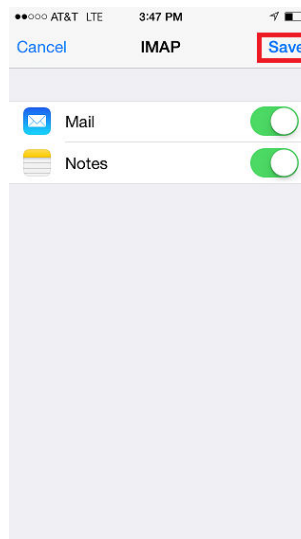
Password

OUTGOING MAIL SERVER

Host Name mail.your_domain.com

User Name Optional

Password Optional



AT&T LTE 3:47 PM

Cancel IMAP Save

Mail

Notes

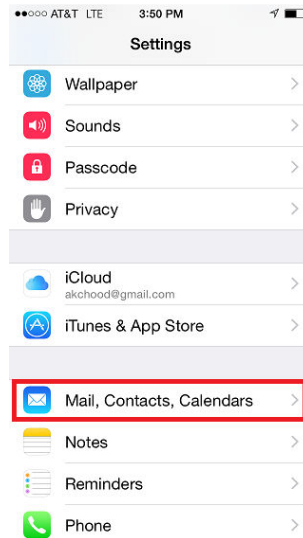
iPhone - POP3

The look and feel of each iPhone device can be different based on your software version and wireless vendor. The sample below is one version and yours may look different, but the steps should be the same or very similar.

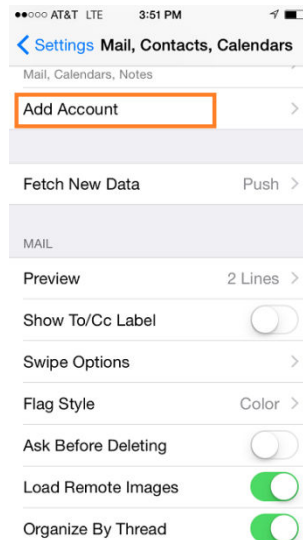
1. Local and Launch **Settings**



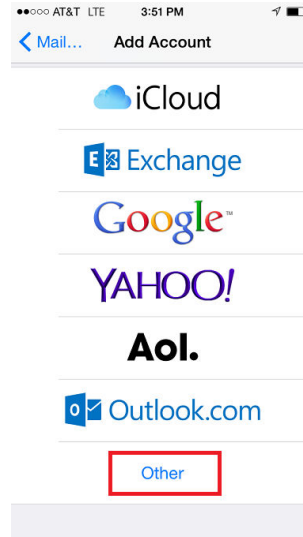
2. Select **Mail, Contacts, Calendars** from the *Settings* menu.



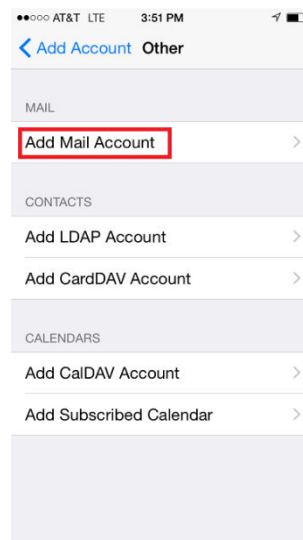
3. Select **Add Account**



4. Select **Other**

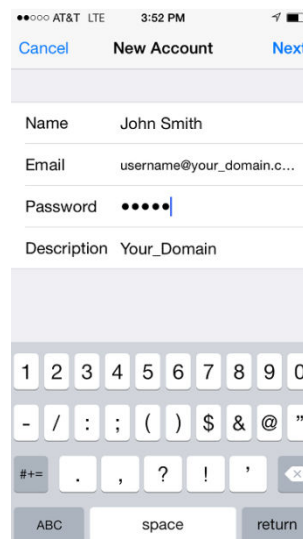


5. Select **Add Mail Account**



6. Enter Name, **Email**, **Password**, and **Description**

7. Click **Next**



8. Click **POP** and enter the following:

Host Name: mail.svcable.net

(in the image, your_domain.com is the part of your email address that follows the "@" sign)

Username: This is your email address

Password: This is your email password

9. For the Outgoing Mail Server – it says optional, but the following information **MUST** be entered

Host Name: mail.svcable.net

(in the image, your_domain.com is the part of your email address that follows the "@" sign)

Username: This is your email address

Password: This is your email password

SSL should be disabled.

Outgoing port should be set to 587

10. Click **Save**

11. Click **Continue** to proceed past *ServerIdentity* warning

The screenshot shows the 'New Account' screen on an iPhone. At the top, there are 'Cancel', 'New Account', and 'Save' buttons. Below this is a toggle for 'IMAP' and 'POP', with 'POP' selected. The account information is as follows: Name: John Smith; Email: username@your_domain.c...; Description: Your_Domain. Under the 'INCOMING MAIL SERVER' section, Host Name is mail.your_domain.com, User Name is username@your_domain.c..., and Password is masked with dots. Under the 'OUTGOING MAIL SERVER' section, Host Name is mail.your_domain.com, User Name is 'Optional', and Password is 'Optional'.

The screenshot shows a warning dialog box titled 'Cannot Verify Server Identity'. The text inside reads: 'The identity of "mail.your_domain.com" cannot be verified by Settings. Review the certificate details to continue.' At the bottom of the dialog are three buttons: 'Cancel', 'Details', and 'Continue'.